It's a wonderful devices (DLINK and VP-100) for EVERYONE. I believe that we have the right to choose which VRS provider to use and does not matter what device that I'm using (e.g. Using Dlink user has the right to call Sorenson VRS or VP-100 user have the right to call Sprint VRS).

Some VRS provider needs to increase more interpreters to make the VRS call more available instead of waiting much longer for the next available one.

I also believe some VRS provider have the right to compensation to the user to thanks them for using their service (e.g. HOVRS Brown bag rewards). Same as other telecommunication co's (ATT) give the customers a free magazines or etc.. for keep up with their services.